

****EXTERNAL POSITION OPENINGS****

HOSTESS- Willows



WARROAD

SEVENCLANS[®]
CASINOS

RATE OF PAY: According to pay scale

LOCATION: Warroad, MN

OPENS: August 20, 2024

CLOSES: Until Filled

POSITION OBJECTIVES:

Under the direct supervision of the F&B Supervisor, the Hostess is responsible to ensure exemplary customer service is provided to guests of Seven Clans Casinos.

DUTIES AND RESPONSIBILITIES:

- Provides friendly, quality customer service in a timely fashion to all guests.
- Responsible to ensure timely service is provided to all guests. Acknowledges and responds to guests immediately.
- Greets all guests in a friendly and professional manner.
- Checks with guests to see if order is/was satisfactory or if any other items are requested. Promptly notifies supervisor of any complaints or problems.
- Assists guests with routine questions, contacts appropriate staff member with any questions that cannot be answered.
- Assists Servers and Bus Personnel as required. Other duties as assigned.
- May assist kitchen personnel in food preparation if needed.

REQUIRED QUALIFICATIONS:

It is required a Hostess to have a High School Diploma or GED

SEND COMPLETE TRANSFER REQUEST TO:

Victoria.mostrom@7clans.com Human Resources Office,

Website: www.sevenclanscasino.com